

Ecoglo International Limited

Warranty for Photoluminescent Performance of HTC* Signs and Products

1. We warrant the photoluminescent performance of both Signs and Products, manufactured using our High Temperature Curing (HTC) process, for a period of:

thirty years from the date of installation for standard Signs and Products which are positioned **indoors**; and

fifteen years from the date of installation for **outdoor** Signs (specially coated for **outdoor** conditions) and Products which are positioned **outdoors**.
2. This warranty assumes correct installation and normal conditions of use and maintenance but does not cover normal wear and tear. This warranty does not cover deterioration due to abuse, mistreatment, natural disasters (e.g. fire, flood), exposure to harmful chemicals or environments or any other use or exposure not recommended in our product literature. In particular, this warranty is void in the following circumstances:
 - 2.1 The Signs and/or Products have been misused, neglected, damaged, abused or involved in an accident.
 - 2.2 The Signs and/or Products have been improperly installed, operated, repaired or maintained.
 - 2.3 The Signs and/or Products have been modified.
 - 2.4 The Signs and/or Products have been used outside their stated specifications, capacity and operating parameters.
3. If you have a claim that, in our reasonable judgement, satisfies the terms of this warranty, we shall replace the defective Sign or Product (material only).
4. This is an express warranty. It is your sole and exclusive remedy. We disclaim any other express or implied warranties, including warranties of merchantability or fitness for purpose, to the maximum extent permitted by law. Under no circumstances shall we accept liability for any injury to persons, damage to property, loss of profits, loss of operations or other direct, indirect, special, incidental, or consequential losses, costs and damages whether incurred by you, your guests, licensees, invitees or other third parties. Our liability under any circumstance, whether in contract, tort or otherwise, shall not, in the aggregate, exceed the price that you paid for the Sign and/or Product.
5. Some countries do not allow certain disclaimers, limitations or exclusions in warranties. Therefore, the above disclaimers, limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights or remedies pursuant to the laws of your country. Nothing in this limited warranty should be construed as limiting or restricting any other right or remedy available to you, except as allowed by the law in your country.